

# North Queensland Stadium

Townsville, Australia

## SKIDATA INSTALLATIONS



North Queensland Stadium is a new venue built in the city of Townsville, seats 25,000 and will be the new home of the NRL's North Queensland Cowboys.

SKIDATA worked with Ticketmaster and Gunnebo for the access solution provided to the new North Queensland Stadium (aka Queensland Country Bank Stadium) in Townsville. SKIDATA readers were considered as the most efficient and future-proof solution in the market.



### Highlights

- 36 Flex.Gate Userboxes and Operator Lights
- SKIDATA's Handshake platform communicates with Ticketmaster for ticket information.
- The opening night with Elton John attended by over 20 000 people.

## Project description

The new venue was looking for the latest access systems to be aligned with the technology in use by Ticketmaster, partner and ticket provider of the venue.

For the first time in Australia, SKIDATA has installed Flex.Gate User Boxes on Gunnebo turnstiles, as requested by the customer.

The connection to the ticketing system from Ticketmaster was a standard process via the existing interfaces.

The three teams worked together with design, installation and commissioning of the system with very successful results.

SKIDATA's Handshake platform communicates with Ticketmaster for ticket information and reporting.

The opening night with Elton John was a great success and the audience of 20 000 people entered the venue smoothly and with no issues thanks to the reliable and fast Handshake.Logic software.

The stadium is the new venue of sporting and entertaining events in North Queensland and is also home to the famous North Queensland Cowboys NRL Team.

The Stadium is a joint project of the Queensland Government, Australian Government and Townsville City Council and is supported by the National Rugby League (NRL) and North Queensland Cowboys.



### Facts & Figures

Project	North Queensland Stadium
City	Townsville
Installation Date	February 2020
Capacity/ Size	25,000 seats
Requirement	Fast entry and ease-of-use for visitors
Solution implemented	Flex.Gate Userbox and Operator Light, Handshake.Logic
Realization/ Special Features	Integration with Ticketmaster and Gunnebo turnstiles